



AGPAL Community Facing Text

Promote and describe what your AGPAL accredited status means to your patients and the local community

The AGPAL team has put together the following text to help your practice describe the role accreditation plays to ensure your patients receive safe and quality healthcare.

You may wish to display this text on your digital platforms (website, social media accounts etc.) or within your practice information flyer to educate the local community on the benefits of accreditation and the process your practice has undergone to achieve your accredited status.

Note to the publisher:

- This text has been written for the purpose of publication on an AGPAL accredited practice website to educate the local community on the benefits of accreditation.
- The fields highlighted above are required to be linked to the following sites which can only be done when inserting the text for display on a website:
 - Click here – link to <https://www.agpal.com.au/for-consumers/>
 - www.agpal.com.au – link to <http://www.agpal.com.au>
- For any assistance please contact the AGPAL Marketing and Communications Team on 1300 362 111 or email info@agpal.com.au.

This general practice is AGPAL accredited – what does this mean?

Being accredited means that our general practice is committed to a comprehensive program which involves:

- Engaging our whole practice team to review our practice's systems and processes
- Opening our practice doors to allow a team of independent surveyors to assess how our practice operates
- Assessment of our practice, and achievement of the nationally recognised *Royal Australian College of General Practitioners (RACGP) Standards for general practices*, that focus on health care quality and patient safety.

As a member of the community you may be surprised to learn that general practice accreditation is a voluntary process – which means not all practices undergo an independent on-site assessment on a regular basis.



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Achievement of AGPAL accreditation reassures you that our doctors and practice team are committed to providing you with high quality health care in a safe environment.

Next time you visit our practice be sure to look out for the AGPAL Accredited General Practice Symbol (below) or our accreditation certificate. Our practice team is proud of this achievement and as part of this process we continuously strive to make quality improvements to better your patient experience.



Australian General Practice Accreditation Limited (AGPAL) is a not-for-profit independent provider of general practice accreditation in Australia. To learn more about the benefits of accreditation to you, your family and the Australian community [click here](#) or visit www.agpal.com.au.
